

## private



and peace of mind our priority.









Residential

**Family Watch** 

**Elderly Care** 

**Vandalism** 



## Dealing with Common Security Issues



## **VigilEyes Troubleshoot**











**Residential** Most incidents happen when you are away from home. In your absence your house and your valuable possessions are vulnerable to common threats such as burglary, fire and flood.

>> Through our reliable and technologically advanced home security solutions, you will be alerted on your phone or computer if there is a burglary, fire or smoke, giving you the opportunity to act immediately in order to keep subsequent damages to the minimum.

Family Watch With today's increasing number of working parents comes an increased need for nannies and housekeepers to look after your children and your property. However, relying on third parties to look after your children and your most valuable possessions does not automatically give you peace of mind.

>> The use of a robust surveillance solution is essential for keeping track of activities happening in your house. VigilEyes helps you keep an eye on your housekeepers or nannies and ensures that your assets and belongings are safe and secure. Unlike other home watch solutions, VigilEyes has a fully integrated surveillance system to keep track of activities inside your home. It offers you remote access to your home, to re-assure you that your children, assets and belongings are safe.

Elderly Care Do you worry about leaving your parents or elderly people at home alone? This is a common concern that many people have to face daily when the elderly and most vulnerable members of the family have to stay at home alone or are being taken care of by caregivers. The wellbeing of the elderly is very important as well as a big responsibility.

With the VigilEyes elderly care solution, your loved one can be monitored 24/7 by directly accessing live or recorded video of your home, from any remote location, through a web browser to check whether your family members are safe and sound.

Vandalism Private property is usually vulnerable to vandalism. Graffiti and damage caused by drunk and disorderly passers-by can be upsetting and expensive. Nonetheless, there are preventative measures that can be taken and we have just the solution.

The act of vandalism can inflict anything from mild to severe damage upon a property. While surveillance solutions cannot tackle the underlying social roots of vandalism, they can certainly contribute to the deterrence of such incidents while also preserving evidence.



## features













Live View In live view, users have the ability to view a single camera or a set of multiple cameras according to their demands. The camera carries the unique feature of a status icon which helps users recognise whether a camera is online or not. If your camera supports PTZ (Pan Tilt Zoom), you can easily rotate from one view to the other, by using our convenient camera controls.

Scheduled Recording VigilEyes allows you to add 24/7 basis timetables to the event configuration function and to the recording settings, enabling them to run automatically during a schedule. When a schedule or event has been entered into the system, then it can be re-used as often as necessary. This is especially useful if you want to schedule a recording during public holidays, for instance.

Hosted and Onboard Storage There are two types of video storage solutions; hosted and onboard storage. In the hosted storage, the entire video data is stored in our highly secure, world-class data centre vaults. Whereas, onboard storage enables video data to be recorded directly on to an on-board SD card or a Network Attached Storage (NAS). This enables the data storage function in case of a failover recording solution which usually occurs when a camera loses connection with our central server.

Motion Detection Motion detection is useful for identifying activity in a scene by analysing image data and detecting any visual differences when running a series of images. It detects certain movements through the camera's motion detection window and when it does then an event can be triggered. The use of motion detection helps prioritise recordings, decrease the amount of recorded video and makes searching for any event or recording point much less time consuming.

Audio Detection For better results, VigilEyes audio detection can be used in conjunction with the motion detection function as it reacts to events in areas too dark for the video motion detection function to work in. It can also be used to detect activity in areas outside of the camera's periphery such as, sounds of breaking windows or voices coming from a room, which will then trigger a network camera to send and record video and audio, send emails or activate external devices such as alarms.

Tampering Detection The active tampering alarm feature can detect if a camera has been redirected, obscured or tampered with and will immediately alarm users if such incidence has occurred. This is especially useful when multiple cameras have been installed in rather challenging environments where keeping track of the functionality of all cameras is made difficult.

Infrared Detection VigilEyes has another useful feature. The Passive Infrared detector (PIR). PIR is especially useful in detecting motion in challenging situations, even in complete darkness. It can also detect motion outside the camera's periphery based on recognition of heat energy, effectively identifying any threats which may be located far from the IP camera. As soon as motion has been detected, notifications will be sent to you via SMS or email.

Temperature Detection With VigilEyes solution, users are instantaneously alerted if the temperature rises or drops in an area outside the operating range of a camera. When integrated with a fire prevention system, this feature can become highly useful during a hazardous situation such as a fire outbreak in offices or residences.

Alerts VigilEyes offers email and mobile alerts for its customers by offering the feature of adding email addresses of multiple users to be alerted during an incident. The mobile alert feature works the same way as the email alert, you can also add multiple mobile numbers to be notified via SMS when there is an incident.

Timeline VigilEyes has an independent timeline which provides a quick overview of the developing activities in a camera's location. The straightforward timeline permits easy navigation through recorded videos and grants access to detected activities or events.

Save Videos VigilEyes allows you to save all the important videos. If you are in a situation where you need to save videos that are deemed indispensable, you can easily use this function with the click of a button. Saved videos will be stored in your computer and can be accessed or shared easily.